

15. Service Packages

15.17 Unlimited Dial Tone Line (DTL) Package for Business and Unlimited CustoPAK Package for Business

15.17.1	Description
A.	<p>Unlimited DTL and Unlimited CustoPAK Basic Packages are optional business flat-rated usage packages with a network access line, calling features and specified non-regulated services offered for a one, two or three-year term commitment. Customers must purchase at least one (1) Expansion Line for each Unlimited CustoPAK Basic Package. Expansion Lines are offered on a monthly basis per each additional line ordered. The following two (2) options are available:</p>
1.	<p><u>Unlimited DTL Basic Package</u> includes the following: One (1) Business Exchange Service Line with Unlimited local calling and one of the following two choices: a. Unlimited intraLATA toll calling (regional calling) b. Unlimited intraLATA toll calling and domestic long distance calling with FairPoint Long Distance (See 15.17.2.F) and Choice of one to thirteen (1 - 13) of the following calling features: Call Waiting, Three-Way Calling, Call Forwarding, Call Forwarding II (Busy, Don't Answer or Busy/Don't Answer), a choice of one business Caller ID service, Anonymous Call Rejection, Speed Dial 8, Speed Dial 30, Distinctive Ring, Busy Redial (*66), Call Return (*69) and a specified non-regulated service</p>
a.	<p><u>Unlimited DTL Expansion Lines</u> Expansion Line(s) are optional and NOT required with each Unlimited DTL Basic Package. The following three (3) options are available: 1. <u>Expansion Lines with unlimited calling:</u> DTL Expansion lines are available for a monthly rate per line, with unlimited local and intraLATA toll usage calling and domestic calling with FairPoint Long Distance (see Section 15.17.2.F) and a choice of one to thirteen (1-13) of the following calling features: Call Waiting, Three-Way Calling, Call Forwarding, Call Forwarding II (Busy, Don't Answer or Busy/Don't Answer), a choice of one business Caller ID service, Anonymous Call Rejection, Speed Dial 8, Speed Dial 30, Distinctive Ring, Busy Redial (*66), Call Return (*69) and a specified non-regulated service 2. <u>Expansion Lines with regional toll calling:</u> DTL Expansion lines are available for a monthly rate per line, with unlimited local and intraLATA toll usage calling and a choice of one to thirteen (1-13) of the following calling features: Call Waiting, Three-Way Calling, Call Forwarding, Call Forwarding II (Busy, Don't Answer or Busy/Don't Answer), a choice of one business Caller ID service, Anonymous Call Rejection, Speed Dial 8, Speed Dial 30, Distinctive Ring, Busy Redial (*66), Call Return (*69) and a specified non-regulated service</p>

(C)

(C)

(N)

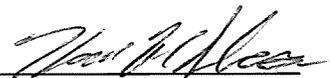
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15.17.1	Description
A.	(Continued)
	<p>3. <u>Expansion Lines without unlimited calling:</u> DTL Expansion Lines are available for a monthly rate per line, and choice of one to thirteen (1-13) of the following calling features: Call Waiting, Three-Way Calling, Call Forwarding, Call Forwarding II (Busy, Don't Answer or Busy/Don't Answer), a choice of one business Caller ID service, Anonymous Call Rejection, Speed Dial 8, Speed Dial 30, Distinctive Ring, Busy Redial (*66), Call Return (*69) and a specified non-regulated service</p>
	<p>2. <u>Unlimited CustoPAK Basic Package</u> includes the following: One (1) CustoPAK Line with Unlimited local calling and one of the following two choices: a. Unlimited intraLATA toll calling (regional calling) b. Unlimited intraLATA toll calling and domestic long distance with FairPoint Long Distance (see Section 15.17.2.F) and Choice of one to five (1-5) of the following calling features: A choice of business Caller ID service, Anonymous Call Rejection, Busy Redial (*66), Call Return (*69) and a specified non-regulated service</p>
a.	<p><u>Unlimited CustoPAK Expansion Lines:</u> At least one (1) CustoPAK Expansion Line is required with each Unlimited CustoPAK Basic Package. The following three (3) options are available:</p> <p>1. <u>Expansion Lines with unlimited calling:</u> CustoPAK Expansion Lines are available for a monthly rate per line, with unlimited local and intraLATA toll usage calling and domestic long distance with FairPoint Long Distance (see Section 15.17.2.F) and a choice of one to five (1-5) of the following calling features: A choice of business Caller ID service, Anonymous Call Rejection, Busy Redial (*66), Call Return (*69) and a specified non-regulated service</p> <p>2. <u>Expansion Lines with regional toll calling:</u> CustoPAK Expansion Lines are available for a monthly rate per line, with unlimited local and intraLATA toll usage calling and a choice of one to five (1-5) of the following calling features: A choice of business Caller ID service, Anonymous Call Rejection, Busy Redial (*66), Call Return (*69) and a specified non-regulated service</p> <p>3. <u>Expansion Lines without unlimited calling:</u> CustoPAK Expansion Lines are available for a monthly rate per line, and choice of one to five (1-5) of the following calling features: A choice of business Caller ID service, Anonymous Call Rejection, Busy Redial (*66), Call Return (*69) and a specified non-regulated service</p>

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15.17.2 Regulations	
A.	Unlimited DTL and Unlimited CustoPAK Basic Packages are available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) at the time service is initiated.
B.	Customers must purchase at least one Expansion Line with each Unlimited CustoPAK Basic Package. (C)
C.	Customers are allowed up to 24 Expansion Lines. A maximum of eleven (11) such lines can have Unlimited Calling either with this plan or any other unlimited local and/or toll product offered by the Telephone Company. (C)
D.	Unlimited DTL and Unlimited CustoPAK Basic Packages are available only on Business Exchange Service and CustoPAK lines, where facilities permit.
E.	Unlimited DTL and Unlimited CustoPAK Basic Packages are available only on a one, two or three-year term agreement. Expansion Lines are available on a month-to-month basis only. (C)
F.	Unlimited DTL and Unlimited CustoPAK Basic Packages are only available with subscription to a business unlimited nationwide long distance calling plan through Enhanced Communications of Northern New England Inc. d/b/a/ FairPoint Long Distance - NNE. Each Unlimited Expansion Line must also subscribe to a business long distance calling plan through Enhanced Communications of Northern New England Inc. d/b/a/ FairPoint Long Distance - NNE. (C)
G.	Unlimited DTL and Unlimited CustoPAK Basic Packages have the option of subscribing to our HSI (High Speed Internet) products at discounted rates. (C)
H.	Unlimited DTL and Unlimited CustoPAK Basic Packages are not available with the following business packages or optional plans: Selective Calling Service, Corporate Rewards, and the Outward Toll Calling Plan option of the Customized Net saver Plan. (T)
I.	Unlimited DTL and Unlimited CustoPAK Basic Packages are not available in combination with other regional optional calling plans or virtual private network services. (T)
J.	Unlimited DTL and Unlimited CustoPAK Basic Packages are not available with services provided under a special contract. (T)
K.	All regulations applicable to Digital Centrex Plus Service as specified in Part H, Section 5 of this Tariff apply to that service when offered with the Unlimited CustoPAK Basic Package. (T)
L.	There is a 12 month minimum service requirement for the Unlimited DTL and Unlimited CustoPAK Basic Package lines in this service bundle. If the customer disconnects a Basic, Basic Regional or Basic Unlimited Service Package line within the first 60 days of service, they will be responsible for additional charges. As noted in 15.17.2.E, expansion lines are offered on a month to month basis so no minimum service requirement applies. (N)



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15.17.2 Regulations				
M.	Unlimited DTL and Unlimited CustoPAK Basic Packages are not available with the following services: <ul style="list-style-type: none"> - Enhanced FlexGrow Service - PBX trunks - Ground Start Lines or Trunks - ISDN Basic Service - ISDN Primary Service - Remote Call Forwarding Service - Foreign Exchange Service - Foreign Central Office - Public Telephone Service - Dormitory Communication Service - Enhanced Universal Emergency Number Service 911 - Flexpath - Analog to Digital Conversion Digital PBX Services - - NOVA - Superseded Analog Centrex Services - Standard Use Business Exchange Service 	(T)		
N.	Unlimited DTL and Unlimited CustoPAK Basic Packages do not include calls to the following services: <table style="width: 100%; border: none;"> <tr> <td style="vertical-align: top;"> <ul style="list-style-type: none"> - Local Directory Assistance Service - Call Connect Service - Business Line Verification - Busy Line Interrupt - National-411 (N-411) Service - All Operator Dialed Calls - Calling Card Calls </td> <td style="vertical-align: top; padding-left: 20px;"> <ul style="list-style-type: none"> - Customer Dialed Collect, Bill-to-Third Number or Person-to-Person Calls - Information Delivery Service (IDS Type Call - Audiotext) - 700, 900, 976 Services - Corrections-Collect Calls </td> </tr> </table>	<ul style="list-style-type: none"> - Local Directory Assistance Service - Call Connect Service - Business Line Verification - Busy Line Interrupt - National-411 (N-411) Service - All Operator Dialed Calls - Calling Card Calls 	<ul style="list-style-type: none"> - Customer Dialed Collect, Bill-to-Third Number or Person-to-Person Calls - Information Delivery Service (IDS Type Call - Audiotext) - 700, 900, 976 Services - Corrections-Collect Calls 	(T)
<ul style="list-style-type: none"> - Local Directory Assistance Service - Call Connect Service - Business Line Verification - Busy Line Interrupt - National-411 (N-411) Service - All Operator Dialed Calls - Calling Card Calls 	<ul style="list-style-type: none"> - Customer Dialed Collect, Bill-to-Third Number or Person-to-Person Calls - Information Delivery Service (IDS Type Call - Audiotext) - 700, 900, 976 Services - Corrections-Collect Calls 			
O.	Unlimited DTL and Unlimited CustoPAK Basic Packages may only be used for voice applications and may not be used for the transmission of data, for dial-up internet connections, or for any other non-voice application. These services may not be used for autodialing. Verizon reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Telephone Company may suspend, restrict or cancel the service	(T) (T)		
P.	Details on calls made will not be available for this service.	(T)		
Q.	Applicable Service Charges as specified in Part A, Section 5 will be waived for customers subscribing to a three-year agreement.	(T)		



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15.17.3 Termination Liability

A.	Unlimited DTL and Unlimited CustoPAK Basic Packages are offered on a one, two or a three-year term agreement.	(C)
B.	<p>Early termination of Unlimited DTL Basic Package or Unlimited CustoPAK Basic Package term agreement by the customer will result in a one-time flat Termination Charge of:</p> <p><u>1-year term agreement</u></p> <p>\$75</p> <p><u>2-year term agreement</u></p> <p>\$150 for default within the 1st year of the term \$75 for default within the 2nd year of the term</p> <p><u>3-year term agreement</u></p> <p>\$225 for default within the 1st year of the term \$150 for default within the 2nd year of the term \$75 for default within the 3rd year of the term</p>	(N) — (N)
C.	If the customer cancels any of the required unregulated components or all of the Expansion Line(s) of the bundle, the remaining components will revert to the individual rate and/or the tariff rate associated with that component.	(T)
D.	There is a 12 month minimum service requirement for the Unlimited DTL or Unlimited CustoPAK Basic Package lines in this service bundle. If the customer disconnects a Basic, Basic Regional or Basic Unlimited Service Package line within the first 60 days of service, they will be responsible for installation charges. However, termination liability will be waived. As noted in 15.17.2.E, expansion lines are offered on a month to month basis, so no minimum service requirement applies.	(C) — (C)
E.	At the end of the Term or any subsequent renewal, the agreement will automatically be renewed for a successive one, two or three-year Term at the same terms and conditions unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60-day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Telephone Company has provided 30 days notice of any change. Customers can move from a shorter term to a longer term without incurring a penalty.	(C) (C)

15.16.4 Application of Rates and Charges

A.	Service and Equipment Charges will be waived in the event a class of service change is required in order to have an Unlimited DTL or Unlimited CustoPAK Basic Package.
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Northern New England Telephone Operations LLC
 d/b/a FairPoint Communications - NNE

1. Exchange and Network Services
1.15 Service Packages

1.15.18 Unlimited Dial Tone Line (DTL) Package for Business						
ID	Service Category	Rate Element	Rate	USOC		
	Unlimited Dial Tone Line (DTL) Package	Basic Unlimited Package – One-Year Term – Per Exchange Access Line – Monthly	46.00	PGO8G	(T) (R)	
		Basic Unlimited Package – Two-Year Term – Per Exchange Access Line – Monthly	43.00	PGO8D	(N) (N)	
		Basic Unlimited Package – Three-Year Term – Per Exchange Access Line – Monthly	40.00	PGO8H	(T) (R)	
		Basic Regional Package – 1-Year Term – Per Exchange Access Line – Monthly	46.00	PGO8A	(N)	
		Basic Regional Package – 2-Year Term – Per Exchange Access Line – Monthly	43.00	PGO8B		
		Basic Regional Package – 3-Year Term – Per Exchange Access Line – Monthly	40.00	PGO8C	(N)	
		Expansion Line with Unlimited Calling – Month to Month- Per Line – Monthly	37.00	PGO8K	(R)	
		Expansion Line with Regional Calling – Month to Month- Per Line– Monthly	Expansion Line with Regional Calling – Month to Month- Per Line– Monthly	40.00	PGO8E	(N) (N)
			Expansion Line without Unlimited Calling – Month to Month- Per Line – Monthly – Usage rates apply in addition to the Monthly rate.	30.00	PGO8J	(T)



Northern New England Telephone Operations LLC
 d/b/a FairPoint Communications - NNE

1. Exchange and Network Services
 1.15 Service Packages

1.15.19 Unlimited CustoPAK Package for Business				
ID	Service Category	Rate Element	Rate	USOC
	Unlimited CustoPAK Basic Package	Basic Unlimited Package – One-Year Term – Per CustoPAK Line – Monthly	46.00	PGO8L
		Basic Unlimited Package – Two-Year Term– Per CustoPAK Line– Monthly	43.00	PGO8V
		Basic Unlimited Package –Three-Year Term–Per CustoPAK Line– Monthly	40.00	PGO8M
		Basic Regional Package – One-Year Term– Per CustoPAK Line– Monthly	46.00	PGO8S
		Basic Regional Package – Two-Year Term– Per CustoPAK Line– Monthly	43.00	PGO8T
		Basic Regional Package – Three-Year Term– Per CustoPAK Line– Monthly	40.00	PGO8U
		Expansion Line with Unlimited Calling – Month to Month- Per CustoPAK Line – Monthly	37.00	PGO8O
		Expansion Line with Regional Calling – Month to Month- Per CustoPAK Line – Monthly	40.00	PGO8W
		Expansion Line without Unlimited Calling – Month to Month-Per CustoPAK Line – Monthly – Usage rates apply in addition to the Monthly rate.	35.00	PGO8N

(X)
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